



Paramveer Singh, Harjyot Kaur & Isha

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### **CHAPTER XXIV**

# BLOCKCHAIN TECHNOLOGY - A DECENTRALIZED APPLICATION

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#### Abstract

Blockchain Technology having a powerful backbone and holding a potential to transform the modest economic market, can be regarded as one of the biggest technological milestones of the century. Starting from energy sector, financial services, logistics and even healthcare also the Blockchain technology is all set to reshape the E-Commerce industry itself.

Due to vast range of products available on various e-commerce platforms, a number of problems are also arising related to data security and storage, management, transparency and customer satisfaction. In such scenarios, Blockchain technology seems to emerge as one of the best solution to resolve such hurdles. Clearly Blockchain technology holds the maximum potential to be an effective and efficient game changer in the e-commerce sector and its financial services. In nearest future most of the emphasis will be given on the payment gateways, logistics and supply chain management, transparent market sphere, data storage and security.

Firstly, e-commerce projects like Request Network and E-Commerce may create business model accompanied with fast and secure transactions. Hence it may ultimately help in establishing the high standards with increased consumer satisfaction and lower transaction cost. Besides data safety and security can be easily achieved as Blockchain based technology coupled with artificial intelligence that support in creating an amazing user experience along with facilitating the seamless services in industry. Therefore, Blockchain technology will ultimately help in aiding the increased customer satisfaction with overall improvement of the e-commerce industry.

Keywords- Blockchain, Nodes, Cryptocurrency, Distributed ledgers, Notary.

Principal